

GLOBAL GOOD LUCK RESOURCES SDN. BHD.

CORPORATE PROFILE

Empowering Businesses
Through Professional
Business Support Services



**BUSINESS PROCESS
OUTSOURCING**



**PAYROLL
ADMINISTRATION**



**ACCOUNTING
SERVICES**



**STATUTORY
COMPLIANCE**



**IMMIGRATION
LIAISON SERVICES**



**CORPORATE
SUPPORT SOLUTIONS**



GGLRSB
GLOBAL GOOD LUCK
RESOURCES

RECEPTION

RECEPTION



www.gglrsb.com

WELCOME MESSAGE

**BUILDING LONG-TERM BUSINESS
PARTNERSHIPS THROUGH
PROFESSIONAL EXCELLENCE**

Welcome to

GLOBAL GOOD LUCK RESOURCES SDN. BHD.

As today's businesses navigate an increasingly dynamic and highly regulated environment, the need for dependable business support services has never been more critical.

At **Global Good Luck Resources Sdn. Bhd.**, we are committed to becoming more than just a service provider — we are your trusted partner in growth and success.

We specialise in Business Process Outsourcing (BPO), Payroll Administration, Accounting Services, Statutory Compliance, and Corporate Support Solutions that help businesses streamline operations, strengthen compliance, and achieve sustainable growth.

With a dedicated team, proven expertise, and a commitment to excellence, we deliver solutions with integrity, accuracy, and confidentiality—ensuring every client engagement is handled with the utmost professionalism.

“

To become Malaysia's preferred business support partner by delivering dependable solutions that simplify operations, strengthen compliance, and contribute to our clients' continued success.

”



OUR COMMITMENT

We take the time to understand your business, align with your goals, and deliver tailored solutions that create value. Every payroll processed, every financial record maintained, and every statutory submission prepared reflects our commitment to quality and the trust our clients place in us.



OUR PROMISE

We will continue to invest in our people, processes, and technology to ensure that our services remain reliable, relevant, and future-ready—empowering your business to focus on what matters most.

We sincerely appreciate
your interest in our organisation
and look forward to the
opportunity to serve
your business.

ABOUT US

Global Good Luck Resources Sdn. Bhd. is a trusted business support services provider in Malaysia, delivering professional and reliable solutions that help businesses operate efficiently, remain compliant, and achieve sustainable growth.

We specialise in Business Process Outsourcing (BPO), Payroll Administration, Accounting Services, Statutory Compliance, Immigration Liaison Services, and Corporate Support Solutions for businesses of all sizes and industries.

With a team of experienced professionals, strong regulatory knowledge, and a commitment to excellence, we deliver solutions that are accurate, timely, confidential, and tailored to each client's unique requirements.

Our clients trust us because we understand their business, act with integrity, and consistently deliver value through efficient processes, advanced systems, and personalised service.

At Global Good Luck Resources Sdn. Bhd., we are more than a service provider — **we are your long-term partner in business success.**



WHO WE ARE

We are a team of dedicated professionals driven by knowledge, experience, and a shared passion for helping businesses succeed.

We combine technical expertise with a client-first approach to deliver practical, compliant, and cost-effective business support solutions.

Our goal is simple — to simplify your operations so you can focus on growing your business.

OUR APPROACH



CLIENT FOCUS

We listen, understand, and deliver solutions that meet your business needs.



INTEGRITY

We uphold the highest standards of honesty, transparency, and professionalism.



EXCELLENCE

We are committed to accuracy, quality, and continuous improvement in everything we do.



CONFIDENTIALITY

We protect your information with strict confidentiality and data security.



PARTNERSHIP

We build long-term relationships based on trust, reliability, and results.

CORE VALUES

Our core values define our culture, guide our behaviour, and shape the way we work with our clients, partners, and each other every day. They are the foundation of the trust we build and the impact we create.



PURPOSE-DRIVEN

We are driven by a clear purpose — to simplify business operations and create meaningful value. Every service we deliver is aligned with helping our clients achieve their goals.



ACCOUNTABILITY

We take full responsibility for our work and commitments. We deliver on our promises with transparency and take ownership of outcomes.



ADAPTABILITY

We embrace change and remain flexible in a dynamic business environment. Our ability to adapt allows us to provide relevant and effective solutions.



CLIENT-CENTRICITY

We go beyond meeting expectations by understanding each client's unique challenges and delivering solutions that truly make a difference.



PROFESSIONAL GROWTH

We believe in continuous learning and development. By growing our knowledge and capabilities, we ensure lasting value for our clients and our team.

WHAT MAKES US UNIQUE



HOLISTIC SUPPORT

We provide end-to-end business support under one roof, saving our clients time and complexity.



LOCAL EXPERTISE, GLOBAL STANDARDS

We combine in-depth local regulatory knowledge with international best practices to deliver world-class solutions.



RELIABLE & TIMELY

We understand the value of time in business. Our team ensures timely, accurate, and dependable delivery.



CUSTOMISED SOLUTIONS

We tailor our solutions to fit the unique needs of each business, regardless of size or industry.



VISION & MISSION

Our vision and mission reflect our purpose, guide our actions, and strengthen our commitment to delivering trusted and sustainable business support solutions.



OUR VISION

To be a leading and trusted provider of business support solutions in Malaysia and beyond, recognized for our professionalism, integrity, and commitment to delivering exceptional value that empowers businesses to achieve sustainable growth and long-term success.



OUR MISSION

To deliver reliable, accurate, and cost-effective business support services through a team of skilled professionals, advanced systems, and a client-focused approach. We are committed to simplifying operations, ensuring compliance, maintaining confidentiality, and building long-term partnerships that drive our clients' success.



EXPERIENCED TEAM

A team of skilled and dedicated professionals with strong expertise across multiple business disciplines.



EFFICIENT PROCESSES

Streamlined processes and advanced systems that ensure accuracy, timeliness, and operational efficiency.



TRUST & CONFIDENTIALITY

We uphold the highest standards of trust, confidentiality, and data security in every engagement.



LONG-TERM PARTNERSHIP

We build lasting relationships by delivering consistent value and supporting our clients' growth.



WHY CHOOSE GGLRSB?

At Global Good Luck Resources Sdn. Bhd., we go beyond traditional business support. We combine expertise, technology, and a client-first approach to deliver solutions that are reliable, efficient, and tailored to your needs.

We are committed to being more than just a service provider — we are your trusted partner in growth and success.



EXPERIENCED & RELIABLE TEAM

Our team of qualified professionals brings deep industry knowledge, practical experience, and a strong commitment to delivering accurate and dependable results.



COMPREHENSIVE SOLUTIONS

From payroll and accounting to statutory compliance and corporate support, we provide end-to-end solutions that help you manage your business with confidence.



TECHNOLOGY-DRIVEN APPROACH

We leverage modern tools and systems to streamline processes, reduce manual work, and deliver real-time insights for better decision-making.



CLIENT-FOCUSED SERVICE

Your goals are our priority. We take the time to understand your business and deliver personalised solutions that create real value.



COMPLIANCE & CONFIDENTIALITY

We stay up-to-date with the latest regulations and ensure your business remains fully compliant, while maintaining the highest standards of confidentiality and data security.



COST-EFFECTIVE & SCALABLE

Our solutions are designed to be efficient and cost-effective, and can scale with your business as you grow.



YOUR SUCCESS IS OUR SUCCESS

We measure our success by the success of our clients. When you succeed, we succeed — together, we build stronger businesses and a better future.



OUR BUSINESS SUPPORT SOLUTIONS

At GGLRSB, we deliver focused and reliable business support solutions that help companies stay compliant, streamline administrative processes, and manage their workforce efficiently. Our core services are designed to reduce your operational burden and give you the freedom to focus on growing your business.



OUR CORE SERVICES



PAYROLL ADMINISTRATION SERVICES

End-to-end payroll management that ensures accurate and timely payment of employees while maintaining full compliance with Malaysian laws.

- ✓ Payroll processing & calculations
- ✓ Salary disbursement & reporting
- ✓ Statutory deductions (EPF, SOCSO, EIS, PCB / Tax, etc.)
- ✓ Payslip generation & distribution
- ✓ Payroll records management
- ✓ Joiner & leaver payroll administration



STATUTORY COMPLIANCE SERVICES

We help businesses comply with all statutory obligations and regulatory filings on time, minimizing risk and ensuring peace of mind.

- ✓ EPF, SOCSO, EIS, PCB / Tax registrations & filings
- ✓ Monthly & annual statutory submissions
- ✓ Tax filing & compliance
- ✓ Statutory reporting & returns
- ✓ Procurement of employer portal credentials
- ✓ Compliance monitoring & advisory



IMMIGRATION LIAISON SERVICES

We assist companies in managing work pass applications and renewals, liaising with immigration authorities for smooth and timely approvals.

- ✓ Employment Pass applications & renewals
- ✓ Professional Visit Pass (PVP)
- ✓ Dependant Pass applications
- ✓ Visa documentation preparation
- ✓ Liaison with immigration authorities
- ✓ Status monitoring & follow-up
- ✓ Employer compliance support



WHY CHOOSE GGLRSB?



SPECIALISED EXPERTISE

Our team has in-depth knowledge and hands-on experience in payroll, statutory, and immigration processes in Malaysia.



COMPLIANCE FOCUSED

We ensure full compliance with the latest regulations to protect your business from penalties and risks.



TIMELY & RELIABLE

We value your time and deadlines, delivering accurate and prompt services you can rely on.



CLIENT FOCUSED

We provide dedicated support tailored to your business needs with a personalised approach.



CONFIDENTIAL & SECURE

We maintain the highest level of confidentiality and security for all your business information.



PAYROLL SERVICES

We manage your payroll with accuracy, confidentiality, and compliance, ensuring your employees are paid correctly and on time, every time.



OUR PAYROLL SERVICES INCLUDE:



EMPLOYEE PAYROLL PROCESSING

Timely and accurate processing of salaries, allowances, deductions, bonuses and reimbursements.



PAYS LIP MANAGEMENT

Generation and distribution of payslips to employees securely and on schedule.



STATUTORY DEDUCTIONS

Calculation and submission of EPF, SOCSO, EIS, PCB and other statutory deductions in full compliance with regulations.



COMPLIANCE & UPDATES

Stay compliant with the latest labor laws and statutory requirements. We monitor changes so you don't have to.



PAYROLL REPORTING

Comprehensive payroll reports including payroll summary, variance reports and statutory reports.



CONFIDENTIAL & SECURE

We ensure the highest level of confidentiality and secure handling of your payroll data.



WHY CHOOSE OUR PAYROLL SERVICES?

- ✓ Accurate and error-free payroll processing
- ✓ Timely payments and statutory submissions
- ✓ Reduce risk of non-compliance and penalties
- ✓ Save time and focus on growing your business
- ✓ Professional support from an experienced team



STATUTORY COMPLIANCE SERVICES

Staying compliant with regulatory requirements is essential to protect your business from risks and penalties. Our Statutory Compliance Services ensure that your business meets all legal obligations on time, every time, allowing you to focus on what you do best – growing your business.



OUR STATUTORY COMPLIANCE SERVICES INCLUDE:



COMPANY SECRETARIAL COMPLIANCE

We ensure timely preparation and filing of required documents with SSM, including annual returns, changes in directors, shareholders, and statutory updates.



TAX COMPLIANCE

We handle registration, filing, and submissions of tax returns (e.g., E, CP500, EA, etc.) to ensure full compliance with LHDN regulations and minimize your tax risks.



EPF & SOCSO COMPLIANCE

We manage registrations, contributions, and monthly submissions to EPF and SOCSO, ensuring your employees' benefits and your business are always protected.



LABOUR LAW COMPLIANCE

We help you stay compliant with Malaysian labour laws, including employment contracts, leave entitlements, working hours, and other statutory requirements.



INDUSTRY & BUSINESS LICENCES

We assist in obtaining, renewing, and maintaining the necessary business licences and permits required for your industry and operations.



REGULATORY & GOVERNMENT SUBMISSIONS

We prepare and submit required reports and returns to relevant authorities and agencies accurately and on time.



AUDIT SUPPORT

We prepare statutory records and documents in compliance with audit requirements, making your audit process smooth, efficient, and hassle-free.



COMPLIANCE REMINDERS & MONITORING

We track important deadlines and keep you updated with regulatory changes, ensuring you never miss a filing or compliance requirement.



WHY CHOOSE OUR STATUTORY COMPLIANCE SERVICES?

- ✓ Ensure full compliance with all legal and regulatory requirements.
- ✓ Avoid penalties, fines, and unnecessary legal risks.
- ✓ Timely and accurate filings, so you always stay on track.
- ✓ Save time and focus on running and growing your business.
- ✓ Experienced professionals who understand your business needs.



IMMIGRATION LIAISON SERVICES

Navigating Malaysia's immigration requirements can be complex and time-consuming. Our Immigration Liaison Services simplify the process by managing employment pass applications, renewals, documentation, and liaison with relevant authorities. We ensure full compliance, timely submissions, and smooth coordination—so you can focus on growing your business.



OUR IMMIGRATION LIAISON SERVICES INCLUDE:



EMPLOYMENT PASS APPLICATIONS

We provide end-to-end assistance in preparing, submitting, and tracking new Employment Pass applications for foreign employees. Our team ensures that all requirements are met accurately to improve approval outcomes.



PROFESSIONAL VISIT PASS (PVP)

We assist in applying for Professional Visit Pass for short-term business visits, meetings, conferences, training, and project assignments in Malaysia, ensuring a smooth and hassle-free experience for your foreign delegates.



VISA & DOCUMENTATION PREPARATION

We review, verify, and prepare all required visa and immigration documents to meet the latest Malaysian immigration requirements, minimising errors and reducing the risk of rejections or delays.



STATUS MONITORING & FOLLOW-UP

We continuously monitor the status of your applications and provide regular updates. Our proactive follow-ups ensure faster processing, timely approvals, and minimal disruptions to your operations.



EMPLOYMENT PASS RENEWALS

We manage the entire renewal process for Employment Pass holders to ensure timely submissions, uninterrupted employment, and business continuity. We help you stay ahead of expiry dates and compliance requirements.



DEPENDANT PASS APPLICATIONS

We support in applying for dependant passes for eligible family members of Employment Pass holders, ensuring all documents are accurate and submitted in compliance with immigration regulations.



IMMIGRATION LIAISON WITH AUTHORITIES

We act as your dedicated point of contact with the Immigration Department of Malaysia and other relevant government agencies, facilitating communication and resolving issues on your behalf efficiently.



EMPLOYER COMPLIANCE SUPPORT

We provide guidance and ongoing support to help employers comply with immigration laws and regulations, including reporting obligations, document retention, and other compliance requirements to avoid penalties.



WHY CHOOSE OUR IMMIGRATION LIAISON SERVICES?

- ✓ In-depth knowledge of Malaysian immigration laws and procedures.
- ✓ Accurate documentation and reduced risk of rejections or delays.
- ✓ Timely and efficient processing to save you time and resources.
- ✓ Professional liaison with authorities for seamless coordination.
- ✓ Complete confidentiality and reliable support at every step.



SERVICE DELIVERY PROCESS

We follow a structured and proven service delivery process to ensure accuracy, compliance, and efficiency in every engagement. Our process is designed to provide clarity, transparency, and peace of mind—so you can focus on what matters most, growing your business.



OUR SERVICE DELIVERY JOURNEY





Payroll • Accounts • Statutory

GLOBAL GOOD LUCK RESOURCES

Payroll • Accounts • Statutory

OUR OFFICE GALLERY

Our office is thoughtfully designed to create a professional, comfortable, and efficient environment that supports collaboration, productivity, and exceptional service delivery.



PROFESSIONAL
ENVIRONMENT



CLIENT
FOCUSED



CONFIDENTIAL
& SECURE



COMFORTABLE
& MODERN



PANTRY & BREAK AREA



DIRECTOR OFFICE



WORKSTATION AREA



MEETING ROOM



PRIVATE OFFICE



DISCUSSION AREA

“

Every corner of our workspace is designed to inspire excellence, ensure confidentiality, and provide our team and clients with a professional experience that reflects our commitment to quality and trust.



+60378872207



contact@gglrsb.com



www.gglrsb.com



GLOBAL GOOD LUCK — RESOURCES —

Payroll • Accounts • Statutory

CONTACT US

We value every connection and conversation. Whether you have a question, need more information about our services, or wish to explore partnership opportunities, our team is here to assist you.

We look forward to hearing from you.



OUR OFFICE

Suite 17-13, Level 17,
Plaza Permata, No. 6,
Jalan Kampar, 50400 Sentul,
Kuala Lumpur, W.P. (KL), Malaysia



TELEPHONE

+60378872207



EMAIL

contact@gglrsb.com



WEBSITE

www.gglrsb.com



INTEGRITY

We uphold the highest standards of honesty and professionalism.



EXPERTISE

Our team brings deep knowledge and experience to every solution.



COMMITMENT

We are dedicated to delivering accuracy, compliance and value.



PARTNERSHIP

We build long-term relationships based on trust and mutual success.

**YOUR TRUSTED PARTNER FOR
— PAYROLL, ACCOUNTS & STATUTORY SOLUTIONS —**